

January 26th, 2014

Muna Daas Jordan

Subject: Best Performer Recognition

Dear Muna Daas,

On behalf of the IATA Training and Development Institute (ITDI) I congratulate you on successfully completing the IATA Cargo Introductory course and acknowledge you as the student with best performance in your country for the December, 2014 exam session.

ITDI's mission in to providing top quality training to aviation and travel professionals worldwide is accomplished by reaching out to the next generation of Aviation, Travel and Tourism professionals. I hope you have enjoyed the training experience and that your participation in our program will help you to grow in your professional environment.

As our best performer feel free to use this letter as a reference in any future job application. The IATA Training and Development Institute will gladly act as referrer in your career journey.

We all wish you great success in your professional development, and hope that we will soon have the pleasure of welcoming you to another IATA course.

Congratulations and best wishes,

Ivica Kovacic

Head, Training Business Development
IATA Training and Development Institute
IATA International Air Transport Association
Montreal, Canada

International Air Transport Association